

2025 Heat Pump Water Heater Rebate Application



Customer Information

Name _____

Address _____

Date _____

City _____

Phone _____

Program Rules

- Heat Pump Water Heater must have an Energy factor (EF) of **at least 2.40**
- Rebate amount is \$400 per water heater
- Itemized receipt /invoice showing brand, model number, and energy factor of water heater is required. Photocopies accepted.
- Customer must be current on previous 12 months of Waverly Utilities billing to be eligible
- Rebates subject to availability of funds. Purchase and installation must be between January 1 to December 31, 2025
- Waverly Utilities reserves the right to modify, amend, or terminate rebate programs in whole or in part at any time for any reason without prior notice
- Waverly Utilities reserves the right to inspect and verify equipment installation

Previous Water Heater

Brand _____ Model _____ Size _____ gal Energy Factor (EF) _____

Fuel Type: Gas _____ Electric _____

Heat Pump Water Heater Information

Manufacturer _____ Model# _____

Serial# _____ EF _____

For Waverly Utility use

Rebate Amount _____ A/C # _____ Check # _____ Date _____

General Terms and Conditions

Applicant Certification:

- The applicant agrees the stated measure(s) is (are) installed and in operation at the address listed in the application, and the information contained in this application is accurate and complete.
- In receiving a rebate incentive, I acknowledge I have read and agree to the Terms & Conditions of this application (General and Specific).
- I agree to indemnify, defend, hold harmless and release Waverly Utilities (WU) from any claims, damages, liabilities, costs, and expenses (including reasonable attorneys' fees) arising from or relating to the removal, disposal, installation or operation of any equipment or related materials in connection with the programs described in this application, including any incidental, special or consequential damages.

Waverly Utilities:

- does not endorse any provider, manufacturer, product, labor, or system design by offering this program;
- is not responsible for any tax liability arising from customer's receipt of a rebate payment;
- is not responsible for negotiating contractor pricing or expediting contractor work;
- does not expressly or implicitly warrant the performance of installed equipment or contractor's quality of work (contact your contractor or vendor for warranty information);
- is not responsible for the proper disposal/recycling of any waste generated by this project;
- is not liable for any incidental or consequential damages caused by the installation of the equipment or for any damage caused by malfunction of the installed equipment;
- may modify or end any rebate program at any time without notice. Incentives are available on a first-come, first-served basis. Neither preapproval of a project, nor any other action by WU entitles applicant to a rebate payment until and unless this application is approved by WU. Submitting a completed application does not guarantee receipt of a rebate from WU.

Project Eligibility:

- Projects may only apply for rebate programs available during the calendar year in which the project was completed.
- Applicant must be a WU customer for the primary energy source (electricity) served by the product for which a rebate is being applied for.
- Projects must comply with all applicable federal, state, and local codes, standards, and regulatory requirements.
- To evaluate your application, WU will use the rules listed on the application form or what is posted at www.waverlyutilities.com
- All equipment must be new; used or rebuilt equipment is not eligible.
- Existing equipment must be removed and may not be resold.

Rebate Processing and Application Deadline:

- An application must be submitted by January 31st of the year following the calendar year the project was completed.
- Allow four to six weeks for application review and payment of approved rebates.
- Incomplete applications may be delayed or rejected.
- WU reserves the rights to:
 - award rebates in the form of Waverly Dollars or check;
 - verify invoices and proof of payments with financial institutions;
 - notify you of rebate status via phone or email if warranted.

Verification & Publicity:

- WU reserves the right to inspect and verify the installation or conduct additional tests; ask you to complete a customer survey; and/or meter the specified equipment or process, at no cost to you the customer.
- WU may publicize your participation in this program unless you request otherwise.
- Rebate application information may be shared with state agencies or departments.